



This course prepares you for the exam leading to the Agile Change Agent Certification designation through AMPG International. The primary purpose of the syllabus is to provide the basis of accreditation structured around four key themes: Roadmap, Business Need, Building Relationships and Creating the Environment for Change.



LEARNING OUTCOMES: Building on the recall of key facts, terms and concepts essential to the Agile Change Framework, participants will learn how to:

- recall the key concepts of agile working and know what information a Roadmap should provide.
- Apply an appropriate case example to understand the core elements of a Roadmap including iterations, acceptance criteria, benefits (MoSCoW) and structure.
- Use a range of organization paradigms to understand, support and build a plan, while amalgamating the change purpose and culture of the organization
- Establish a clear framework related to business needs, organizational context, community map and relationship to the change. Different roles, skills and actions through which leaders from different levels can support and sustain the change process.
- Build a requirement led and benefits led business case including and recognizing market and organizational factors in Agile environments.
- Bring personal awareness to building effective relationships and leadership to achieve collaborative working environments and relationships.
- Inform a proactive communications strategy to manage anticipated resistance.
- Help others equip for change.
- Understand the environment for change and implement actions to mitigate resistance.
- Support the identification of and mapping of smart goals to establish intrinsic motivation to build and maintain engagement.
- Propose a range of levers by which a change can be sustained and become embedded in the organization.

Agile Change Agent Registration Form

COURSE LOCATION:

Month:

REGISTRATION DATE:

First Name:

Last Name:

Email Address:

Organization Name:

State Province:

Job Title:

Zip Postal Code:

Department:

Phone Number:

Division:

Associations & Designations:

Questions And Comments: Number

Of Expected Students:

REGISTER Directly with Pauline.Melnyk@melnykconsultancy.com or
Telephone: 1-844-417-2915 (1-780-6677398) [Melnyk Consultancy Ltd](#)

EXAM, CERTIFICATION, DESIGNATION & AWARDS

- 1 The exam is a restricted close-book exam and [Agile Change Management Handbook](#) will be used as the reference text for the course. The exam is 40 minutes in duration. This examination is administered online and verified by APMG
- 1 You will attain 12 professional development units (PDUs)
- 1 The program qualifies for ACMP (Association of Change Management Professionals) and CMI (Change Management Institute) credits. Another very exciting component is that if you pass the exam you also qualify for a designation from either [CMI](#), or [ACMP](#). Note: The designation is a separate process, not included with this course offering.

SUPPLEMENTARY COURSE READING & ORGANIZATIONAL CHANGE MANAGEMENT SUPPORT

Materials included with this course provide a very good overview of the concepts and principles, and adequately prepare attendees for the exam. For those seeking to expand their knowledge further, we recommend the following publications, associations and websites:

- [Change Management Institute](#)
- [Change Management Body of Knowledge \(CMBok\)](#) – Change Management Institute
- Alberta CMP Masterminds – First Tuesday of Month Group Coaching
- [APMG-International](#)

DATES & FEES

Fees do not include applicable tax, which is payable for all events presented in Canada. We must receive payment with your registration. We can't confirm your place until we receive full payment. Fees are charged in the currency specified.

If you are unable to attend the course - up until the time at which the course e-materials have been distributed (approximately 1-2 weeks in advance of the course start date) you can substitute an alternate attendee from your organization at any time at no additional charge.

After the course e-materials have been distributed no substitutions can be made.

Cancellations & Transfers

If you would like to cancel, you must notify us in writing at admin@melnykconsultancy.com. If you cancel less than 15 business days before your course start date, you will be charged a \$250 administration fee.

If you paid the full fee for your course and you cancel before the course e-materials have been distributed, you can request a full refund.

If you paid a discounted fee or paid a fee as part of a special offer, and you cancel before the course e-materials have been distributed, you'll receive a credit for the full amount. The credit can be applied to any purchase from Melnyk Consultancy in the next 6 months.

No Shows

If you do not attend your Public or Virtual course and we have not been notified in advance of the course start date, we cannot provide a refund, credit, substitution or transfer.

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